# "Few heads with knowledge so inform'd"





NHS PENSIONS LATEST CARING FOR DOCTORS, CARING FOR PATIENTS LEARNING FROM BEST PRACTICE IN SINGAPORE

### **Diabetes UK Professional Conference**

Sharing knowledge, changing lives 18-20 March 2020, SEC Glasgow



### **DIABETES UK KNOW DIABETES. FIGHT DIABETES.**

Back for its 22nd year, our Diabetes UK **Professional Conference (DUKPC) is** the industry-leading, must-attend event for all healthcare professionals involved in diabetes care.

91% of 2019 delegates said they'd be changing their practice based on what they learnt at DUKPC. Don't miss your chance in 2020.

### Register today at www.diabetes.org.uk/dukpc-rcpsg

The British Diabetic Association operating as Diabetes UK, a charity registered in England and Wales (no. 215199) and in Scotland (no. SC039136).

### **Supporting projects that overcome barriers** to healthcare locally and worldwide



Our purpose is to make a positive difference to the health of people living in challenging circumstances where access to quality healthcare is, for whatever reason, limited

The HOPE Foundation, a fund of the College, promotes the collective power of our community to make a real difference to health related projects locally, nationally and internationally. We fulfil our purpose through fundraising, grant-making and building partnerships.

### To make your donation

Go online: rcp.sg/hope to make an online payment or download a donation form. By post: donation cheques made payable to RCPSG.

The HOPE Foundation is administered by the College ensuring that 100% of your donation goes to projects.

To discuss your donation, please contact 0141 221 6072 or email hope@rcpsq.ac.uk



What is hope? "It is a motion by the which the heart desireth the good future."

Maister Peter Lowe, founder of The Royal College of Physicians and Surgeons of Glasgow, auoted from his book The Whole Course of Chirurgerie published in 1597.



## EDITION 6

### Caring for doctors, **Caring for patients**

Professor Michael West, Professor of Organisational Psychology at Lancaster University Management School and Senior Visiting Fellow at The King's Fund presented at "Making Life Work Better", a one-day conference run in partnership with our college, NHS Greater Glasgow and Clyde Health Board and Medics against Violence. In this edited transcript of his lecture, Professor West explains the importance of ensuring doctors' mental health and wellbeing, and how this also helps our patients.



### MY FIRST YEAR IN OFFICE

**College President Professor** Jackie Taylor writes about her first full year in office, and how the priorities she set out are being realised in action on your behalf.



### **LEARNING FROM BEST PRACTICE IN SINGAPORE**

Dr Katie McComb writes for voice about how a college scholarship helped her take back international best practice to Northern Ireland.



Hear from the UK's leading mediator, who recently led an inquiry into workplace bullying at NHS Highlands.



"FEW HEADS WITH **KNOWLEDGE SO** INFORM'D"

Our current exhibition delves into the history of the brain.

10 NEWS BITES

/IEMBERS' AREA

BO EDUCATION AND EXAMINATIONS CALENDAR

Voice is the magazine of the Royal College of Physicians and Surgeons of Glasgow. If you are interested in contributing to Voice please email media@rcpsg.ac.uk

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Produced by the office of the Chief Executive and Membership and

Editors John Fellows, Steven Shanahan, Elaine Mulcahy Design Kirsty Smith

Print Winter and Simpson Print Photography Nick Callaghan, Ian Marshall, Chris Watt, Lorraine Hannah, Kirsty Earley

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**OUR YEAR IN NUMBERS** A year in the life of the Royal College of Physicians and Surgeons of

Glasgow.



ISSN 2632-0185

### voice

# MY FIRST YEAR IN OFFICE

### College President Professor Jackie Taylor writes for voice



t's hard to believe that one year has already passed since I became President of our College. Time seems to have gone by so quickly, and yet when I reflect on the year, we have achieved so much thanks to the outstanding contributions of our Fellows and Members and College staff who have all made such an impact in taking this College forward.

When I took on the role of President in December 2018, I set a strategic goal for our College to be the Go To Royal College – one that offers so much in terms of education, training, support and professional knowledge that it becomes a focal point of influence.

The healthcare workforce is one of the most valuable assets of any nation. But many of us are working in environments where there are staffing shortages, ever increasing workloads are becoming the norm, and doctors and nurses are reporting increasing levels of stress, fatigue, ill health and burnout.

As a College, we have played an essential role in setting standards for examinations and assessments, delivering

education, training and CPD opportunities, and providing mentorship and support for the profession. In all of these areas we have excelled.

But this College stands apart from the others. We are unique as the only UK Royal College that represents healthcare professionals working across medicine, surgery, dentistry, travel medicine and podiatric medicine. There is great strength in the diversity of our community, and ensuring our collective voice is the loudest to be heard in speaking up for the whole profession.

This year we have completed work on our College positioning to ensure the profession and public have a clear understanding of who we are and what we stand for. Our members have been wonderful in coming forward to share their stories about what matters to them – the faces of our membership have become the faces of our College, bringing to life imagery across our website and communications.

We have stood up tall and established ourselves as the College that is speaking up for the profession. As President, I have outlined four key areas of priority: these are workforce, wellbeing, inclusivity, and engagement. We have set up working groups in each of these areas to ensure that we are actively addressing concerns and speaking up to ensure positive progress is made.

In April, we formed an engagement team with a focus on getting out and about, connecting with people, and raising the profile of our College through networks and personal contact. Our Regional Advisor and College Tutor networks have been reinvigorated through ongoing recruitment. We set out a values and behaviours framework to ensure we continue to strive for excellence in the way we interact with people. Through our "Who We Are" campaign, we have been able to showcase the diversity of our membership and to engage with members from all over the world. Our Fellowship pin was launched as a mark of pride and standing of those we are proud to call Fellows of this College. As President, I have had the pleasure of engaging with colleagues and partners in UK, Ireland, India, Sri Lanka, and Dubai.

Our workforce group has been actively working to influence policy and identify solutions to current workforce shortages. While most of this work has been concentrated on workforce issues in the UK, many of the problems and solutions are consistent with other nations.

#### Workforce

- Production of a problems and solutions report with the Scottish Academy to outline recommendations for positive solutions to workforce challenges
- Launch of a census of UK physician consultants and higher specialty trainees, produced in partnership with other UK medical royal colleges, to help us better understand the challenges and opportunities for change
- An urgent need to reform the pensions tax system for consultants, which is having a terrible impact on our ability to retain consultants within the NHS

There have been many reports evidencing the impact of workforce shortages on the wellbeing of the profession. More than one quarter of doctors report being unable to cope with their workload on a weekly basis, while one in eight have taken a leave of absence due to stress in the last year. I welcome the GMC report on Caring for Doctors, Caring for Patients and we will be trying to drive the implementation of its recommendations. It is absolutely essential that our profession is well-cared for if we're to provide quality care to our patients. Our wellbeing group has been actively working with others to identify areas where our College can promote positive action and learn from best practice to improve wellbeing.

### Wellbeing

- Making Life Work Better conference, which provided excellent examples of initiatives being taken to support wellbeing in the workplace
- Production of a "Little Book of Wellbeing" containing lots of wellbeing tips written by healthcare professionals for healthcare professionals
- A Season of Good Wellbeing campaign throughout December, which highlighted a positive wellbeing tip or message every day provided by our members and friends
- Review and development of our mentorship and buddy schemes to ensure they meet the needs of our members
- Signposting to resources and organisations that can provide support and guidance to those seeking wellbeing advice

As the first female President of our College, I feel able to comment on the lack of diversity which I have experienced on boards and committees. This is something that needs to be addressed, and the inclusivity working group will be updating our policies and also promoting inclusivity as a core value in organisations.

### Inclusivity

- A women in leadership celebration on the eve of international women's day, in which we welcomed a number of high profile women in leadership roles to the College
- Development of a Leadership Development Programme for women in partnership with the University of Glasgow – the first cohort commenced the programme in October this year
- Commencement of work on an equality, diversity and inclusivity policy for the College

During David Galloway's presidency, the College has established itself as a leader in the area of global health and this work has continued this year through the MTI scheme, Livingstone Fellowships, and support for international organisations such as The College of Surgeons of East, Central and Southern Africa (COSECSA). We are also proud to have worked in partnership with Scottish Government and University of Glasgow to establish the first Dental school in Malawi which received its first intake of students this year. Through our charitable HOPE Foundation, we have also funded a range of projects at home such as the Winter Night Shelter in Glasgow and internationally such as diabetic foot management training in Malawi.

We continue to work in partnership with Obesity Action Scotland (OAS) to influence policy to tackle this major public health challenge. OAS has successfully influenced policy in Scotland through its lobbying work, and hosts and support the Scottish Obesity Alliance to ensure a single, collective voice for action on obesity.

These are examples of some of the areas where we have spoken up for the profession in the last year. Through our leadership, partnerships and inspirational College community, we have already seen a shift in recognition and profile of our College – evidenced through increasing engagement on our website and social media channels, awareness among political parties, media enquiries, and partnership opportunities.

As we now look to the year ahead we will continue this work, while also planning to further develop our role in the key areas of leadership and non-clinical skills development, to ensure that we are the Go To Royal College for all those working and influencing healthcare.

In closing I would like to thank our College Council, Fellows and members for their ongoing commitment and contributions and our College staff for their unwavering support, and to my colleagues at Glasgow Royal Infirmary, without whose help I would be unable to fulfil this role.

RCPSG.AC.UK
WINTER 2019-20 EDITION 6



## **Medical Heritage Events**

January - July 2020



**CRUSH HALL EXHIBITION - until July 2020**Great Minds: The Brain in Medicine, Surgery and Psychiatry

### A SERIES OF MEDICAL LATES

Night at the Museum of Anatomy: The Evolution of Anatomical Education

Women in Medicine: Past, Present and Future

**Great Minds: Dr Macewen Presents...** 

**Surgical Techniques: Past, Present, and Future** 

January - July 2020, visit the website for more information

In partnership with



### Family Day – Women in Medicine Scavenger Hunt

8 March 2020 | 10am - 12pm | All welcome

### **GLASGOW INTERNATIONAL 2020**

EXHIBITION – Tell me, how do I feel?

24 April - 10 May 2020| 9am - 6:30pm (drop in Monday - Friday) | Adults

In partnership with



#### THE GOODALL SYMPOSIUM

Changing Minds: Neurosurgery and Psychiatry in 1950s and 60s Glasgow

18 June 2020 | 6:30pm - 9pm | Adults | Tickets £5

Please check the website for more information including locations.

To book your place please visit rcp.sg/heritage20 or call 0141 221 6072



# Conserence packages





If you are searching for a venue to host your next conference, we have made it easy for our Fellows and Members to plan and host an event in the College.

Our all-inclusive day delegate rate (DDR) packages, exclusive to Fellows and Members make it simple to book, plan and budget for your upcoming conference or meeting. These prices are calculated per person to enable you to accurately set your ticket fees offering a convenient solution for conference organisers, meaning that you can concentrate on the content and programme.

To discuss your upcoming event requirements in more detail, please contact:

bookings@1599.co.uk | 0845 388 1599

1599.co.uk | 232-242 St Vincent Street, Glasgow, G2 5RJ

### Fellow and Member DDR

Room hire

A/V facilities and support

Tea, coffee and biscuits on arrival

Mid-morning serving of tea, coffee and biscuits

Lunch served with tea, coffee and fruit juice

Afternoon serving of tea, coffee and biscuits

Venue management support

Wi-Fi access

From **£30** + VAT per person

\*prices are subject to availability and further terms and conditions

